



**NEW YEAR  
NEW  
CAREER**

**911**

**Dispatch Academy**

**Jan 23 – April 16**

<https://conedregistration.lenoircc.edu/?cat=EMS>

# 911 Dispatch Academy

Start the New Year with a New Career!

January 23, 2023 – April 16, 2023

This 240-hour course will offer various certifications, skills, and techniques that will prepare the student for a career as a 911 dispatcher.

The 911 Dispatch Academy will offer the following certifications:

- Emergency Telecommunicator Certification (ETC)
- Emergency Medical Dispatcher (EMD)
- Emergency Fire Dispatcher (EFD)
- Emergency Police Dispatcher (EPD)
- Pro QA for Police, Fire, and Medical

Classes will be held on Monday and Tuesday nights from 1800-2200 and on some Saturdays and Sundays from 0800-1700. The candidate must pass a background test to be eligible for the academy. Tuition assistance is available.

Information sessions will be held on:

December 10, 2022, from 1000-1200 (Live)

December 14, 2022, from 1400-1600 (Live)

December 19, 2022, from 1900-2100 (Live)

January 3, 2023, from 1900-2100 (Remote)

January 12, 2023, from 1400-1600 (Live)

Attendance is not required but is recommended. Candidates are required to sign up for an information session. Candidates can sign up for an information session at [wrcarter67@lenoircc.edu](mailto:wrcarter67@lenoircc.edu). To register for the course, navigate to <https://conedregistration.lenoircc.edu/?cat=EMS>

