

# Agencies for Filing Student Complaints by State

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## Alabama

Alabama Commission on Higher Education  
P. O. Box 302000  
Montgomery, AL 36130-2000  
Telephone: (334) 242-1998  
Fax: (334) 242-0268  
[Alabama Complaints](#)

## Alaska

Alaska Commission on Post-secondary Education  
PO Box 110505  
Juneau, AK 99811-0505  
Telephone: (907) 465-2962  
Fax: (907) 465-5316  
[Alaska Complaints](#)

## Arizona

Arizona State Board for Private Postsecondary Education  
1400 W. Washington Street, Room 260  
Phoenix, AZ 85007  
Telephone: (602) 542-5709  
Fax: (602) 542-1253  
[Arizona Complaints](#)

## Arkansas

Arkansas Higher Education Coordinating Board  
Arkansas Department of Higher Education  
114 East Capitol Avenue  
Little Rock, AR 72201  
Telephone: (501) 371-2000  
Email: [ADHE\\_Info@adhe.edu](mailto:ADHE_Info@adhe.edu)  
[Arkansas Complaints](#) (See Appendix J)

## California

California Bureau of Private Postsecondary Education  
P.O. Box 980818  
W. Sacramento, CA 95798-0818  
Telephone: (916) 431-6959  
Fax: (916) 263-1895  
[California Complaints](#)

## **Colorado**

Colorado Department of Higher Education  
1560 Broadway, Suite 1600  
Denver, Colorado 80202  
Telephone: (303) 866-2723  
Fax: (303) 866-4266

[Colorado Complaints](#)

## **Connecticut**

Office of Higher Education  
61 Woodland Street  
Hartford, CT 06105-2326  
Telephone: (860)947-1801

[Connecticut Complaints](#)

## **Delaware**

Delaware Department of Education  
Delaware Higher Education Office  
John G. Townsend Building  
401 Federal Street  
Dover, DE 19901  
Telephone: (302) 735-4000  
Fax: (302) 739-4654

[Delaware Complaints](#)

## **District of Columbia**

District of Columbia Office of the State Superintendent of Education  
Education Licensure Commission  
810 First Street, NE, 9th Floor  
Washington, DC 20002  
Telephone: (202) 442-4343  
Alternative Telephone: (202) 442-4465

[District of Columbia Complaints](#)

## **Florida**

Florida Commission on Independent Education  
325 W. Gaines Street, Suite 1414  
Tallahassee, FL 32399-0400  
Telephone: (850) 245-0505  
Fax: (850) 245-9667

[Florida Complaints](#)

## **Georgia**

Georgia Nonpublic Postsecondary Education Commission  
2082 East Exchange Place #220  
Tucker, GA 30084-5334  
Telephone: 770-414-3300  
Fax: 770-414-3309

[Georgia Complaints](#)

## **Hawaii**

Hawaii State Board of Education  
P.O. Box 2360  
Honolulu, Hawaii 96804  
Telephone: (808) 933-0910  
Fax: (808) 933-8845

[Hawaii Complaints](#)

## **Idaho**

Idaho State Board of Education  
Attn: State Coordinator for Private Colleges and Proprietary Schools  
P.O. Box 83720  
Boise, ID 83720-0037  
Telephone: (208) 334-2270  
Fax: (208) 334-2632

[Idaho Complaints](#)

## **Illinois**

Associate Director for Diversity and Outreach  
Illinois Board of Higher Education  
1 N. Old State Capitol Plaza, Suite 333  
Springfield, Illinois 62701-1377  
Telephone: (217) 782-2551  
Fax: (217) 782-8548

[Illinois Complaints](#)

## **Indiana**

Academic Programs Manager  
Indiana Commission for Higher Education  
101 West Ohio Street, Suite 550  
Indianapolis, Indiana 46204-1984  
Telephone: (317) 232-1320  
Fax: (317) 233-4219

[Indiana Complaints](#)

## **Iowa**

Iowa College Student Aid Commission  
430 East Grand Ave., FL 3  
Des Moines, IA 50309  
Telephone: (515) 725-3400  
Fax: (515) 725-3401  
[Iowa Complaints](#)

## **Kansas**

Kansas Board of Regents  
1000 SW Jackson Street, Suite 520  
Topeka, KS 66612-1368  
Telephone: (785) 296-4917  
Fax: (785) 296-7052  
[Kansas Complaints](#)

## **Kentucky**

CPE Consumer Complaint  
Council on Postsecondary Education  
1024 Capital Center Drive, Suite 320  
Frankfort, KY 40601  
Telephone: (502) 573-1555  
Fax: (502) 573-1535  
[Kentucky Complaints](#)

## **Louisiana**

SARA Student Complaints  
Louisiana Board of Regents  
P.O. Box 3677  
Baton Rouge, LA 70821-3677  
Telephone: (225) 342-4253  
[Louisiana Complaints](#)

## **Maine**

SARA Complaints  
Maine Department of Education  
23 State House Station  
Augusta, ME 04333-0023  
Telephone: (207) 624-6600  
Fax: (207) 624-6700  
[Maine Complaints](#)

## **Maryland**

Consumer Protection Division  
Office of the Attorney General  
200 Saint Paul Place  
Baltimore, MD 21202  
Telephone: (410) 260-4500  
Fax: (800) 974-0203

[Maryland Complaints](#)

## **Massachusetts**

Massachusetts Department of Higher Education  
One Ashburton Place, Room 1401  
Boston, MA 02108  
Telephone: (617) 994-6950  
Fax: (617) 727-0955

[Massachusetts Complaints](#)

## **Michigan**

State of Michigan  
Department of Licensing and Regulatory Affairs  
Corporations, Securities & Commercial Licensing Bureau Administrative Services Section-Complaint  
Intake  
P.O. Box 30018  
Lansing, MI 48909  
Telephone: (517) 373-1820  
Fax: (517) 373-2129

[Michigan Complaints](#)

## **Minnesota**

Institutional Registration & Licensing  
Minnesota Office of Higher Education  
1450 Energy Park Drive, Suite 350  
St. Paul, MN 55108-5227  
Telephone: (651) 642-0567  
Fax: (651) 642-0675

[Minnesota Complaints](#)

## **Mississippi**

Mississippi Commission on College Accreditation  
Student Complaints  
3825 Ridgewood Road  
Jackson, MS 39211-6453  
Telephone: (601) 432-6372  
Fax: (601) 432-6225

[Mississippi Complaints](#)

## **Missouri**

Missouri Department of Higher Education  
205 Jefferson Street  
P.O. Box 1469  
Jefferson City, MO 65102-1469  
Telephone: (573) 526-1577  
[Missouri Complaints](#) (See Complaint Resolution Policy PDF)

## **Montana**

Montana Board of Regents  
Office of Commissioner of Higher Education  
Montana University System  
2500 Broadway Street  
PO Box 203201  
Helena, MT 59620-3201  
Telephone: (406) 444-6570  
[Montana Complaints](#)

## **Nebraska**

Nebraska's Coordinating Commission for Postsecondary Education  
ATTN: Complaints  
P.O. Box 95005  
Lincoln, NE 68509-5005  
Telephone: (402) 471-2847  
Fax: (402) 471-2886  
[Nebraska Complaints](#)

## **Nevada**

Vice Chancellor for Academic and Student Affairs  
SARA Portal Agency  
Nevada System of Higher Education  
2601 Enterprise Road  
Reno, NV 89512  
Telephone: (702) 486-7330  
Fax: (702) 486-7340  
[Nevada Complaints](#)

## **New Hampshire**

New Hampshire Department of Education  
101 Pleasant ST  
Concord, NH 03301-3494  
Telephone: (603) 271-3494  
[New Hampshire Complaints](#)

## **New Jersey**

Secretary of Higher Education  
New Jersey Higher Education  
PO Box 542  
Trenton, NJ 08625-0542  
Telephone: (609) 588-3226  
Email: [nj\\_che@che.state.nj.us](mailto:nj_che@che.state.nj.us)  
[New Jersey Complaints](#)

## **New Mexico**

New Mexico Higher Education Department  
2048 Galisteo Street  
Santa Fe, NM 87505-2100  
Telephone: (505) 476-8400  
Fax: (505) 476-8453  
[New Mexico Complaints](#)

## **New York**

New York State Education Department, Office of Higher Education  
New York Office of College and University Evaluation  
EBA Room 960  
Albany, NY 12234  
Telephone: (518) 474-2593  
Fax: (518) 486-2779  
[New York Complaints](#)

## **North Carolina**

North Carolina Post-Secondary Education Complaints  
c/o Student Complaints  
University of North Carolina System Office  
223 South West Street, Suite 1800  
Raleigh, North Carolina 27603  
Phone: (919) 962-4550  
[North Carolina Complaints](#)

## **North Dakota**

Vice Chancellor of Academic and Student Affairs  
North Dakota University System  
600 East Boulevard Ave  
Bismarck, ND 58505-0230  
Telephone: (701) 328-3180  
Updated 3/23/2023  
Fax: (701) 328-1255  
[North Dakota Complaints](#)

## **Ohio**

Ohio Department of Higher Education  
25 South Front Street  
Columbus, OH 43215  
Telephone: (614) 466-2752  
Fax: (614) 466-2219

[Ohio Complaints](#)

## **Oklahoma**

Oklahoma State Regents for Higher Education  
655 Research Parkway, Suite 200  
Oklahoma City, OK 73104  
Telephone: (405) 225-9100  
Email: [communicationsdepartment@osrhe.edu](mailto:communicationsdepartment@osrhe.edu)

[Oklahoma Complaints](#)

## **Oregon**

Higher Education Coordinating Commission  
ATTN: Complaints-SARA  
775 Court Street NE  
Salem OR 97301  
Telephone: (503) 947-5600  
Fax: (503) 378-5156

[Oregon Complaints](#)

## **Pennsylvania**

Pennsylvania Department of Education  
333 Market Street  
Harrisburg, PA 17126  
Telephone: (717) 783-6137  
Fax: (717) 783-6139

[Pennsylvania Complaints](#)

## **Puerto Rico**

Puerto Rico Council on Education (Consejo de Educación de Puerto Rico)  
PO Box 19900  
San Juan, PR 00910-1900  
Telephone: (787) 641-7100  
Fax: (787) 641-2573

[Puerto Rico Complaints](#)



## **Rhode Island**

Office of the Postsecondary Commissioner 560  
Jefferson Blvd.  
Warwick, RI 02886-1304  
Telephone: (401) 456-6008  
[Rhode Island Complaints](#)

## **South Carolina**

South Carolina Commission on Higher Education  
Academic Affairs  
1122 Lady Street, Suite 300  
Columbia, SC 29201  
Telephone: (803) 737-2260  
Fax: (803) 737-2297  
Email: [submitcomplaint@che.sc.gov](mailto:submitcomplaint@che.sc.gov)  
[South Carolina Complaints](#)

## **South Dakota**

South Dakota Board of Regents  
306 East Capitol Avenue  
Pierre, SD 57501  
Telephone: 605-773-3455  
Email: [info@sdbor.edu](mailto:info@sdbor.edu)  
[South Dakota Complaints](#)

## **Tennessee**

DPSA Complaints  
Tennessee Higher Education Commission  
Parkway Towers, Suite 1900  
404 James Robertson Parkway  
Nashville, TN 37243-0830  
Telephone: (615) 741-3605  
Fax: (615) 741-6230  
[Tennessee Complaints](#)

## **Texas**

Texas Higher Education Coordinating Board  
Office of General Counsel  
PO Box 12788  
Austin, Texas 78711-2788  
Telephone: (512) 427-6101  
[Contact Form](#)  
[Texas Complaints](#)

## Utah

Utah System of Higher Education  
Board of Regents Building  
The Gateway  
60 South 400 West  
Salt Lake City, Utah 84101  
Telephone: (801) 530-6601  
Fax: (801) 530-6001  
[Utah Complaints](#)

## Vermont

Postsecondary Approvals  
Vermont Agency of Education  
219 North Main Street, Suite 402  
Barre, VT 05641  
Telephone: (802) 828-3135  
Email: [DOE-EdInfo@state.vt.us](mailto:DOE-EdInfo@state.vt.us)  
[Vermont Complaints](#)

## Virginia

State Council of Higher Education for Virginia  
James Monroe Building  
101 N. 14th Street, 10<sup>th</sup> FL  
Richmond, VA 23219  
Telephone: (804) 371-2285  
Fax: (804) 225-2604  
[Virginia Complaints](#)

## Washington

Washington Student Achievement Council  
917 Lakeridge Way SW  
Olympia, WA 98502  
Telephone: (360) 753-7869  
Email: [DAinfo@hecb.wa.gov](mailto:DAinfo@hecb.wa.gov)  
[Washington Complaints](#)

## West Virginia

West Virginia Higher Education Policy Commission  
1018 Kanawha Boulevard, East, Suite 700  
Charleston WV 25301  
Telephone: (304) 558-4016  
[West Virginia Complaints](#)

## **Wisconsin**

University of Wisconsin System  
Academic Programs and Educational Innovation  
1612 Van Hise Hall 1220 Linden Dr.  
Madison, WI 53706  
Telephone: (608) 266-1996  
Fax: (608) 264-8477

[Wisconsin Complaints](#)

## **Wyoming**

Wyoming Community College Commission  
2300 Capital Ave., 5<sup>th</sup> Floor, Suite B  
Cheyenne, WY 82002  
Telephone: (307) 777-5712

[Wyoming Complaints](#)

NOTE: A resource used to gather much of this information is WCET's Student Complaint Information by State and Agency, October 2020, available at <https://wcetsan.wiche.edu/resources/student-complaint-information-state-and-agency>